

Letter Pg 1

22nd July 2015

The Company Secretary
Corner Food Shop Ltd
1 Bratton Road
Westbury
Wiltshire
BA13 3EN

Public Protection Services
Pollution Team
Wiltshire Council
Byethesea Road
Trowbridge
Wiltshire
BA14 8JN

Our ref: WK/201513137

Dear Sir or Madam

The Environmental Protection Act 1990
Re: Statutory Nuisance from Kitchen Extraction Unit at Corner Food Shop Ltd.

Following my letter dated the 22nd June 2015, to Mr Refki Ibizi, I have visited the complainant to assess noise and odour from the extraction unit at the Corner Food Shop. The noise from the extraction is a statutory nuisance.

I therefore enclose Abatement Notice, which requires that the nuisance be abated within 12 weeks of the date of the notice.

In order to abate the nuisance, it is necessary to make sure the noise level is reduced. The notice requires that as a minimum noise from the unit achieves LAeq_{15mins} 35dB and NR30 when measured from mid court yard within the Castle (Please see schedule 2). You should consider achieving this by noise attenuation means, or replacement.

I strongly recommend that you engage the services of a Building and Engineering Services Association (B&ES) registered company that specialise in commercial kitchen extraction systems, and attenuating noise from such systems. Although I cannot recommend any such companies, I enclose a list without prejudice (Appendix 1). It may also be necessary to seek the advice of a noise consultant. The Association of Noise Consultants (ANC) has a website which allows individuals to search for a locally based noise consultancy that is ANC registered. The web address is: www.association-of-noise-consultants.co.uk.

On my visit, wafts of odour from the extract could be detected in the courtyard of The Castle, and was a statutory nuisance. You are advised to consult with a B&ES registered company, and ensure that there is an extraction system in place that does not cause an odour nuisance. The extraction system should conform to advice within 'Guidance on the Control of Odour and Noise from Commercial Kitchen Extracts' (Defra, 2005)

.....continued overleaf

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Please do not hesitate to contact me if you require any further information, although I do hope you can keep me informed of what actions will be taken with regard to this matter

Yours sincerely



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Environmental Health Officer

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Enc.

